

EQUIFAX BREACH – September 2017

NORSTATE FCU wants to help our members navigate the Equifax breach. Though this breach was not related in any way to your credit union, our commitment is to helping our members. We've compiled a summary for our members, as well as links and resources to help our members learn more, and take action to protect their identity and information.

Equifax: Next Steps

Like many Americans, you may be concerned that your private information was exposed in the [recent Equifax breach](#). We understand and want to help our members by providing information and resources. We encourage all of our members to visit the [Equifax site](#) to discover if their private information may have been compromised and to take advantage of the free credit monitoring service [Equifax](#) is providing to all consumers.

1. Find Out If You Were Impacted

Visit equifaxsecurity2017.com and click on the *Check Potential Impact* Tab. Enter your last name and the last six digits of your Social Security number.

2. Enroll In Credit Monitoring

Equifax is providing **one year of free monitoring protection** through [TrustedID](#) for **all consumers**, even those *not* affected by the breach. After checking your potential impact, you will be given an enrollment date to return and sign up for the free service. TrustedID allows you to monitor your credit. It also provides identity-theft insurance and internet scanning of your social security number.

Equifax has also set up a dedicated call center at 866.447.7559 where you can speak to someone regarding any questions you may have about the breach.

We understand the importance of your personal information and want to make sure you know NorState is committed to keeping that information safe and secure. If you have additional questions for us, please call 1-800-804-7555

Additional Resources

- Access your current credit report at annualcreditreport.com
- Set up fraud alerts at consumer.ftc.gov/articles/0275-place-fraud-alert
- Place a freeze on your credit at consumer.ftc.gov/articles/0497-credit-freeze-faqs